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Dear Sirs,

I am writing to recommend 60K Ltd as an exceptional service provider. They are an international company undertaking complex inbound and outbound customer support and sales projects in a number of vertical markets.

The management, staff and systems are among the best in Europe and are in conjunction with their clients have won customer service awards in the UK.

More recently one of their call centre agents won the World Contact Centre Magazine's "Best Agent Award" for the EMEA region and will be competing in the US for the World's Best Agent Award, which underpins the commitment to quality of 60K Ltd.

The company is currently working towards ISO9001 accreditation of their contact centre and the certification is expected in October this year.

Orbitel being a customer, can witness that 60K are committed on providing unique solutions specifically tailored to our needs and are proactive in developing client's businesses especially with a view to providing "world class" customer service, sales and retention.

Finally, I would like to add that not only are they one of the most professional organizations I have come across, but a pleasure to do business with.

Best regards,

Tudor Bosinceanu

Sales Director

